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Norwalk Municipal Parking Lots Soon To Use License Plate Recognition Technology

Norwalk, CT (January 11, 2016) - - Parkers who use South Norwalk and Wall Street municipal parking lots and garages will soon need to remember their license plate numbers rather than their parking space number to pay. In the coming months, the Norwalk Parking Authority will be transitioning the technology used in its pay stations to license plate recognition technology. When paying for parking at the pay stations, parkers will put in their license plate number rather than the parking space number.

The first parking lot to change will be the outside parking lot on the eastbound side of the South Norwalk Railroad Station, which will begin on January 15th.

Thereafter, the license plate technology will roll out one lot at a time in the following order:

1. North Water Lot
2. Haviland Lot
3. Yankee Doodle Garage
4. Webster Lot

It will not affect the South Norwalk Railroad Station or Maritime Garages. The Parking Authority will have customer service representatives stationed at each lot for a few weeks during the transition to provide assistance and training to customers.

“This may be a bit of a paradigm shift for some people from what they have become accustomed to,” says Norwalk Parking Authority Chairman Julius

Hayward. “However, it is the wave of the future. Our pay-by-cell phone technology already identifies cars by license plate numbers, and many other municipalities around the country have instituted this change. We are aware that it will take getting used to, so we’ll have plenty of signs and customer service people out in the lots to assist people.”

The Norwalk Parking Authority is a financially self-sustaining organization responsible for the operation and maintenance of the municipal parking system in Norwalk. It is not financed by taxpayer dollars. The Authority is committed to making Norwalk a better place to live, work and visit by collaborating with community organizations while providing exceptional customer service to parking customers. The Norwalk Parking Authority can be reached at (203) 831-9063 or at: www.norwalkpark.org.

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